



June 5, 2020

WELCOME BACK IN TO OUR CLINICS: Gradually and safely. Please read :)

OUR RE-OPENING SAFETY & PROTOCOL STATEMENT AND PLAN

As per BC's provincial announcement, PHYSIOTHERAPY and REGISTERED MASSAGE are included in the services that have been given the green light to gradually re-open as of MAY the 19th.

With that being said, our team takes the health and safety of our clients, staff, and communities extremely seriously. Our clinics will be moving forward under the clear guidance of our professional regulatory bodies and the provincial health and safety guidelines. (See links and slides below)

Our client screening, physical distancing, sanitization, Personal Protective Equipment (PPE), and risk management plan will be detailed and clear for our clients, therapists, and communities to see and to follow. We will resume in-person care only with our clients and team feeling confident in our ability to provide treatment safely, and following all standards and protocols. (See links and slides below)

We encourage our clients to continue to use our TELEREHAB services for physiotherapy assessment and treatment. Our Telerehab sessions are provided to you safely, accessibly, and effectively, online from the comfort of your home. We have been providing our Telerehab services since the beginning of self-isolation, for over two months now. We are confident in its value and its ability for assessment, treatment, and for improving the quality of life of our clients who are unable to see us in-clinic. We will continue to provide online Telerehab physiotherapy as a permanent offering at our clinics.

We encourage you to contact our clinics in OSOYOOS, OLIVER, or GRAND FORKS at 250-495-2225 with any questions and for future appointment information and booking details. Or, email us at osoyoosphysio@gmail.com to be put on our wait list for PHYSIOTHERAPY or MASSAGE treatments. We will then contact you to schedule your appointment as soon as possible.

We sincerely thank you all for your ongoing support and commitment to our clinics and our team. Things might look a little different for a while still, but through the hard times and the good, we are committed to our communities and are always here to figure out a way to help, safely, responsibly, and professionally. We look forward to seeing you in our clinics once again. Welcome back :)

Grant and the team of South Okanagan, Osoyoos, and Grand Forks Physiotherapy and Active Wellness Centres

For further information:

<https://cmtbc.ca/2020/05/15/rmts-return-to-practice-interim-guidelines/>
<https://files.constantcontact.com/2cd4590b601/e5d4cb64-ef83-4f95-82a2-95580478acf7.pdf>