



# SOUTH OKANAGAN PHYSIOTHERAPY & ACTIVE WELLNESS CENTRES

## Keeping YOU & Our Clinics Safe!

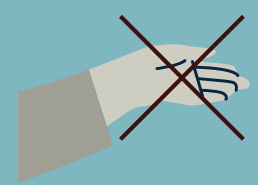
### PROTOCOLS & SANITATION



We require all Patients sanitize their hands at the door. Our Practitioners will practice **regular hand washing & sanitizing.**



Anyone entering the clinic, Patient, Staff, and or Practitioner will **require COVID-19 prescreening.**



We will be enforcing **non-contact greeting methods. Sorry no handshaking or hugs permitted at this time.**



**Our staff will consistently be disinfecting surfaces** like doorknobs, tables, and counter tops with professional grade disinfectant.



**Masks will be worn** by both the Patient and Practitioner. Additional PPE available when required.



**Our washrooms will no longer be available to the public,** as they will be set up as sanitizing & handwashing stations for our staff.

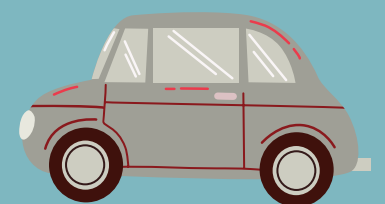


**Our clinic will be modified as paperless.** We will no longer accept cash or cheques and our charting system will go digital. Payments can be made online or in person via Point of Sale processing.

### LIMITING OCCUPANCY

**To protect our Patients and staff, we have removed seating in our waiting areas** and extended time between scheduled appointments to prevent multiple patients from being in the clinic & allow for adequate cleaning and sanitizing of our treatment rooms.

**We ask that you arrive on time for your scheduled appointment.** If you arrive early, you will be asked to wait in your car until your scheduled time.



For those who are still uneasy about coming in, **we will continue to offer TELEREHAB Services.**



### WE WILL BE STAYING HOME IF

- Any of our staff are **feeling sick**
- Any of our staff have a **sick family member** at home
- Any of our staff **do not pass the COVID-19 Prescreening**





**& ACTIVE WELLNESS CENTRES**

Est 2011

**● NOW BOOKING ●**  
**IN-CLINIC**  
**APPOINTMENTS**

*Starting May 19*

**SOUTH OKANAGAN PHYSIOTHERAPY**



# **TELEREHAB**

**Virtual appointments are still available!**

**CONTACT FREE • ACCESSIBLE • EFFECTIVE**

Call any of our locations to book.

Osoyoos – (250) 495-2225

Oliver – (250) 498-2202

Grand Forks – (250) 442-2244



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## CALL TO BOOK:

OSOYOOS - (250) 495-2225

OLIVER - (250) 498-2202

GRAND FORKS - (250) 442-2244

Whether you're looking to schedule an **in-clinic treatment**, a **telerehab appointment**, or you are unsure and would like some guidance, our Patient Experience Coordinators are ready to assist you!